



# Release Notes for eQall 1.2.8 Edition 1

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## 1 Introduction

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This Release Notes describes software and firmware requirements to use with the  
**eQall for Windows software 1.2.8 Date: December 2, 2019**

Additional enhancements, bug fixes and known issues incorporated in this software will be listed as known.

Date: December 10, 2019

## 2 Requirements

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**eQall** is a softphone designed to be used with Epygi QX/UC IP PBXs. The current version of the eQall is designed for the Windows platform and supports the full set of QX/UC IP PBX telephony features, like other Epygi supported IP phones. The QX/UC IP PBXs by default have one eQall license included for free. For more eQall softphones, a license key needs to be installed on the QX/UC. The eQall can be installed on a desktop PC, a laptop and will use the internet for making, receiving and transferring VoIP calls directly from the computer. With its easy-to-use interface it functions much the same way as any Epygi supported full-featured desk phone.

eQall is a full desk phone replacement and is intended to be used only with QX/UC IP PBX appliances and Epygi ecQX. It is configured on the IP line, registers as an extension to the QX/UC/ecQX system (hereafter QX) and operates like a PBX extension without the need for a desk SIP phone.

For the full set of eQall supported features see the **TD-eQall\_Softphone\_01**, downloadable at <http://support.epygi.com>.

### 2.1 System Requirements

- PC running MS Windows 10 and above, connected to the network.
- TCP/IP network protocol installed on the PC.
- eQall version 1.2.3 or higher, freely downloadable at <http://support.epygi.com>.
- QX connected to the network with the network settings properly configured, running the FW version 6.3.1 or higher.
- eQall license(s) installed on the QX. The number of IP lines configurable with eQall is limited by the license.
- Microphone and Speakers.

### 2.2 Network Connectivity

The QX and PC running eQall should be visible to each other. **Note:** If eQall is connected to the QX via WAN interface, ensure a filtering rule is enabled on the QX firewall for the PC. For more information regarding the QX configuration, see the **Manual-II: Administration Guide** for the corresponding QX/UC PBX.

### 2.3 Firmware Requirements

**eQall** is compatible with the following Epygi QX/UC IP PBXs, running the firmware:

IP PBX Model	Firmware Version
QX20/QX500	6.3.1 and higher
QX50/QX200	6.3.1 and higher
QXISDN4+	6.3.1 and higher
QX3000	6.3.1 and higher
QX5000	6.3.1 and higher
ecQX	6.3.1 and higher
UC20	6.3.1 and higher
UC80	6.3.1 and higher

**Note:** Always use the **latest** available **firmware** to achieve maximum compatibility with the QX features and settings.

### 3 New Features History

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The table below indicates the list of new features that have been added beginning with the most recent eQall SW release.

Release	New Features
1.2.8	Added the option for minimizing the eQall application to system tray
1.2.3	

### 4 Changed Features History

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The table below indicates the list of changed features that have been changed beginning with the most recent eQall SW release.

Release	Changed Features
1.2.8	The Legal Information has been updated
1.2.3	

### 5 Fixed Issues

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Issues fixed since version 1.2.3:

T: Title  
D: Description

	T:	When a second call comes during an active call, but not answered, the eQall keeps showing that call info after the other party hangs up.
	D:	

### 6 Known Issues

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T: Title  
D: Description  
C: Consequences  
Fix: How to avoid the situation, or what to do in case the situation has occurred

20591	T:	It's not possible to edit the phone numbers in the personal contacts.
	D:	
	C:	
	Fix:	Remove the contact and add a new one. Will be fixed in future release.

20626	T:	No audio in the three-way calling scenario initiate by eQall.
	D:	
	C:	
	Fix:	Will be fixed in future release.

## 7 Installing and Upgrading Instructions

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- Download the setup file for eQall for Windows to the PC.
- Double-click on the setup file, read the system requirements and click “Next”.
- Read configuration recommendations and click “Next”.
- Review and accept the license agreement.
- Select the installation folder path and then click “Next”. eQall needs a minimum of 1GB free hard disk space.